

**Europamundo**   
vacations

**JTB**

*Perfect moments, always*



**TOURS**  
2018/19



[WWW.EUROPAMUNDO.COM](http://WWW.EUROPAMUNDO.COM)



# BIENVENIDOS To Europamundo's World!

## SOMETIMES, ON OCCASIONS ...

**Sometimes, on occasions, our dreams come true.  
Sometimes, on occasions, our travellers' dreams come true.**

Some human beings have jobs loaded with responsibility and beauty: makers of dreams, making the magic of dreams something real. When we design a trip trying to understand what you will feel when you do it; when our guides go with you to visit the places you have so often wanted to see; when you enjoy any of the experiences we include on our circuits; when your travel agent explains everything you can see on your trip, etc. in some way, our profession is to make your dreams come true.

**Dreams can be made to come true! Turn your dreams into projects! Live life intensely!**

Where is this long dreamed of place you could reach? What is the dream you could make come true and experience with excitement? Let's pursue our dreams!

**Sometimes, on occasions**, as the director of Europamundo, I tell my team that the "great dreams" must be objectives. To pursue dreams, to find the way to get to them.

**Sometimes, on occasions**, dreams seem goals impossible to attain. They are like distant stars that offer us their light in the darkness of the night, as they did with the sailors on the oceans in the past, they mark our way ... sometimes, on occasions, these stars that mark our way were not actually stars, but powerful lighthouses on the coast we reach.

When I look at Europamundo today, after so many years of effort, sacrifice and devotion from the team, I feel that many realities we see might have been dreams in the past.

**In January 2018, EUROPAMUNDO will be awarded the WORLD TOURISM ORGANISATION PRIZE FOR ETHICS IN TOURISM (WTO, the United Nations organisation to which 154 states belong).** I am thrilled at this acknowledgement of our actions (especially our foundation that seeks development through tourism). Work, honesty, the search for sustainability, creation of our own paths ... receiving this prize could have been a dream in the past.

We have always wanted to show a very beautiful planet, to ensure that we might understand and learn from the different ways of seeing life; we have sought to show the richness of every culture in our buses, stressing values of tolerance, respect for what is different, interculturality, growth through our knowledge and that of our travellers.

**This might have been a dream in the past, but today is reality.** Europamundo has a team of people from 32 different countries. In our coaches, in 2017 our travellers came from different countries over all continents. In our catalogue, we offer our own routes (exclusive to Europamundo and organised by us) to 48 different countries (we also offer some destinations in collaboration with what the local operators have to offer).

We encourage projects such as the "buses for diversity and peace", where we enhance the relationship between travellers from different countries: "you will see our world not only through the destinations you visit, but also through the companions with whom you travel"; these might be dreams of the past, but are reality today.

**New trips, new destinations made in our style, seeking to go much further than the "Icons" of tourism**, sending our buses to scarcely populated areas, to reveal unexpected places passing through small villages and hamlets, coming off the motorways to reveal the most authentic and spectacular countryside. These are not dreams, these are reality. **Every year our programme includes new destinations we have designed with the objective of "making our travellers' dreams come true"**, and we continue this year, as every year, designing new circuits:

**New, unique and different, exclusive programme of tours in China**, exceptional in content and with highly competitive prices. A large offer that combines with our packages in Japan and Korea.

**New, unique and different, exclusive programme in Turkey, Greece and the Balkans.** We redesign our whole offer in this area to provide better circuits, more complete and varied. Routes on which you will visit the areas of the Aegean sea, the Mediterranean and the Black Sea in Turkey; combinations of Rhodes, Crete, Santorini and Mykonos with Greece and Turkey (staying overnight and including visits of the islands); new routes in Bulgaria, Romania and Serbia.

**New, unique and different, exclusive programme in Mexico, Guatemala and Belize.** We redesign our offer in Mexico to provide a wide range of circuits of different lengths, combining with the beautiful Mayan lands of Guatemala or the different Afro Caribbean culture of Belize.

**Many dreams have come true in Europamundo, through our creative capacity, coherence, talent, team loyalty and research and development into leading technology (our own computer system is an engine of information, an aid to sales, quality control and internal organisation).**

Everyone, every human being, has the immense responsibility to strive to make our world better; each person with their own effort, each one within our possibilities and within our own reality. In Europamundo, by seeking to help you to make some of your dreams come true and through our actions, we try to make our contribution to this, necessarily collective, effort to make our world a better place. **Our foundation, our plan to compensate the CO2 footprint by fighting against climate change, our participation in world organisations (members of the WTO and the Global Compact), our efforts to have the world ethical code of tourism signed and applied, our striving to ensure that every member of the team, every representative and many travellers make the phrase "I AM EUROPAMUNDO" their own.**

**Maybe these last two dreams are the most beautiful and must be our permanent goal: that our company, in search of excellence, might contribute to making this world a little better; that every member of the team, every travel agent and you when you travel with us feel that you form part of Europamundo, in Europamundo we all make it possible together.**

**Thank you for trying to make your dreams come true! Thank you for being Europamundo!**

**Luís García  
Chief Executive Officer  
Europamundo Vacaciones**





# What guarantee does Europamundo offer?



Perfect moments, always

## WE ARE A JTB GROUP COMPANY:

The largest travel and tourism company in Asia.

## WE ARE THE LARGEST COACH TOUR OPERATOR IN EUROPE :

Europamundo offers:

- 68 different countries as destination for your perfect holidays
- 150,000 passengers of 51 nationalities have travelled with us in 2017!



## WE ARE A MEMBER OF UNWTO:

Europamundo is the only coach tour operator company in the world affiliated to the United Nations World Tourism Organization, a United Nations agency for tourism.

Europamundo has been awarded with UNWTO's ETHIC AWARD



## WE ARE A COMPANY AFFILIATED WITH WTTC

(The World Travel and Tourism Council):

Only **most prestigious enterprises** belong to this organization; where the **world tourism leaders** debate, analyze and behold the ways for tourism future.



## UN GLOBAL COMPACT

Europamundo is a member of the UN

Global Compact,

a voluntary initiative by CEOs committed to promote sustainability and social responsibility among tourist companies.



## We are seeking for Excellence:

- \* Our tours include remote areas, opening opportunities for small communities and promoting **sustainable tourism**.
- \* One of our commitments is **reducing CO2 emissions** produced by our activities and taking initiatives to compensate them, such as our tree plantation projects around the world.

A PROPORTION OF THE PRICE OF EVERY TRIP WILL BE DONATED TO THE **EUROPAMUNDO FOUNDATION** FOR SUPPORTING TOURISM BASED NGO'S, WHICH SHARE OUR ETHIC VALUES LIKE PEACE, TOLERANCE, SUSTAINABLE DEVELOPMENT, CULTURAL DIVERSITY...



# Quality at the best price



## HUMAN QUALITY

### OUR GUIDES:

**Sharing smiles.** The human quality is essential for you to feel welcome. On all our tours in Europe the guides are specially chosen because of their vast knowledge of the region and their experience of the culture and countries of our travelers. Most of them have lived in those countries. Their extensive training allows them to understand the needs and sensitivities of all our clients.

## QUALITY IN THE ITINERARY:

Traveling by coach is not just to link major tourist spots. We travel by coach because it gives us the possibility to have enroute stops in small towns and villages, drive through breathtaking roads with **landscapes** of great beauty, include locations that are less well known but enable you to really experience the destination you are traveling to and better **understand** its **people history and traditions**. A trip with Europamundo is a journey of discovery!



## QUALITY IN THE PURCHASE SITUATION:

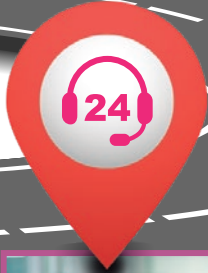
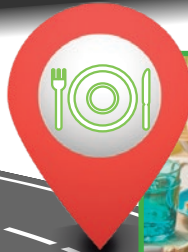
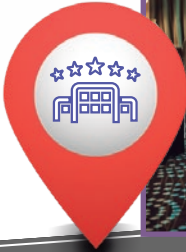
Thanks to our on-line system we offer a very high level of information about our different tours. **Our system provides all the information you require** for you to know the exact product you are purchasing. We provide detailed information such as itineraries with timetables and duration of stages, pictures and videos of the places you will visit, destination specific guide books, tourist and weather information and detailed information of the hotels that will be used. In our online system **you can obtain an estimated budget of your trip** and keep track of availability. However, **Europamundo does not sell directly to the public**. To secure a purchase situation without mistakes, we always work together with professional travel agencies, who can guarantee that flights, land arrangements, visas, etc. are aligned and correct. So **your final purchase always has to be done at a travel agency**.





## QUALITY HOTELS:

We know how important hotels are on your trip. The hotels have been selected taking into consideration quality, price and location. Our hotels are located in the cities we visit. This means that you can easily explore the city on your own, you can add additional nights or return to the hotel later (or earlier) than specified in the itinerary. All hotels have public transport to the city center.



# GUARANTEES

**SAFETY, TRUST AND RELIABILITY ARE ESSENTIAL CORNERSTONES.**



**GUARANTEED DEPARTURES:** All the dates from our catalog are guaranteed. **We never cancel!** You can plan your vacations with complete confidence.

**YEAR ROUND DEPARTURES:** Our program is very comprehensive, and in addition, the majority of our packages offer **year-round departure dates!**

## QUALITY MEALS



We know how important it is for some of our travelers to be able to dine at restaurants that provide cuisine from their own country. Our European circuits include a hearty European breakfast buffet. Meals are usually not included (except on selected itineraries which might include some of them) however, we always offer evening transfers with our high quality standard coaches to areas in the city with different restaurant options. This always gives you the possibility to choose food similar to your home country's or to taste the local specialties. But do not forget savoring the local cuisine is also a way to experience the country and its culture. With Europamundo every option is available!

## QUALITY TRAVEL AGENT AND CUSTOMER SUPPORT:

The aim is to provide the most professional experience for our clients at any time. Before the tour starts through support in the selling process; while enjoying the tour with the best onboard assistance and our customer service department from our head quarters, and when the tour ends with a high standard post-tour quality control process.

**-EMERGENCY PHONE NUMBER:** We have an emergency telephone service that answers calls 24 hours a day, 365 days a year. **+34 638 982 001.**

**-INSURANCE INCLUDED:** All Europamundo trips include travel insurance that protects all travelers.



Terms and Conditions and exclusions of the policy is available at [www.europamundo.com](http://www.europamundo.com) and on My Trip or it can be requested from Europ Assistance España S.A. de Seguros y Reaseguros.

**Procedure to follow:** in the event of requiring assistance, contact the guide so that he/she can start the formalities. If this is not possible, contact the insurance company directly so that it can provide the assistance. **The 24-hour centralised assistance office telephone number of EUROP ASSISTANCE is:**

**Telephone: (+34) 915949653**

This insurance has limited cover and does not include important aspects such as electronic equipment, loss, theft, breakage or minor damage (handles/ scratches/ wheels) to luggage, cash, jewels or valuable goods, even if they are in hotel rooms / ship cabins. If your luggage is worth more than the inclusion cover, we suggest you declare it before starting the tour and take out extra insurance that provides additional cover.

Europamundo declines all responsibility in cases in which the insurance company considers that the policy does not cover the expenses claimed by the passenger, regardless of the reasons.

Europamundo advises all its clients to take out additional insurance with additional cover than the one included in our tours. Please ask your travel agent.

### Guarantees

- Medical expenses (excess amount of €50 per claim, payable by the insured person).
- Dentistry expenses.
- Extended hospitalisation due to illness or accident.
- Transfer of sick and wounded persons.
- Transfer of mortal remains.
- Return of accompanying insured persons.
- Sending of medicines abroad
- Travel of one person to accompany the hospitalised insured person.
- Accommodation and allowances for the person accompanying the hospitalised insured person.
- Return of the insured person in the event of the death of a relative.
- Search for and location of luggage.
- Sending of urgent messages (arising from guarantees).
- Loss, damage and theft of luggage.
- Delayed luggage attributed to Europamundo exceeding 12 hours.
- Accident insurance - death caused by an accident during trip.
- Accident insurance- disability caused by an accident on the trip.

### Cover

	3.000 €
	60 €
€80/day. Max. 10 days	Unlimited
	Unlimited
	Unlimited
	Included
	Unlimited
€80/day. Max 10 days	Unlimited
	Included
	Included
€30/ item Max. €300	100 €
	2.500 €
	6.000 €



# A customized trip

## FLEXIBILITY

Each person is different; every one of us has our own needs and preferences. At Europamundo we believe that it is very important for you to be able to put together a trip that is tailored to your requirements. Our organized trips are unique in this respect.

We want you to be **able to start at any point on the trip**, to select the dates that are most convenient for you, to continue on your journey as long as you wish, and to begin at the most suitable airport for you as flights are not included.

Upon arrival, a **private transfer** will be included for you to join our group.

### ADDITIONAL NIGHTS:

You may **add additional nights** (always breakfast included) at the beginning or the end of the trip. In this way, you will have more time at any of Europamundo's most famous cities all around the world (depending where you start and finish your trip)

### Stop YES



**BREAKS DURING YOUR JOURNEY:** Many of our tours operate every week, all year round. If you wish, you can contact our booking department and, for a small additional fee, **you can take a break from the tour and return later on to continue your journey.** This stop enables travelers to get to know a country better, to visit relatives or attend conferences, and so on.

### Rotating Trips



Many of our trips are circular. When one trip ends another begins. This feature means that **you can start your trip at any point on the tour** – and for the same price too! You can choose the starting point that you like the most or the one that offers the most advantageous airfare.

### Pick a Sector



It is an honor for us that you wish to participate in our journey! We do not force anyone to buy the entire tour. With year-round prices that are always affordable (and which are automatically quoted on our system), you will be **able to book just the part of the tour that you want** – INCLUDING A SINGLE DAY ONLY! This feature gives our clients the possibility of joining any tour, at any time, and for whatever length of time they want. You can go on your own trip independently and include in it whatever part of our tour you like the best. A world of possibilities!





# guaranteed PRICES

Pricing is essential, and ours are guaranteed. There will be no abusive supplements (for taxes, fuel, tips, etc.). Our prices are reliable.

## Additional Discounts

80%

Children under 3 years

40%

Children from 3 to 8 years

10%

Children from 9 to 15 years

15%

Triple Room

5%

Travelers over 65 years

5%

**"Repeaters":** Those who have already traveled with Europamundo in a previous year

### Groups travelling on our regular tours:

Please check with your travel agent our conditions for groups with a minimum of 12 people travelling.

**Honeymooners get a surprise gift.**

## International Circuits

On our coaches you will meet travelers who come from many countries around the world. This will allow you not only to travel and learn from the places visited en route, but also through meeting your companions with whom you visit these places.

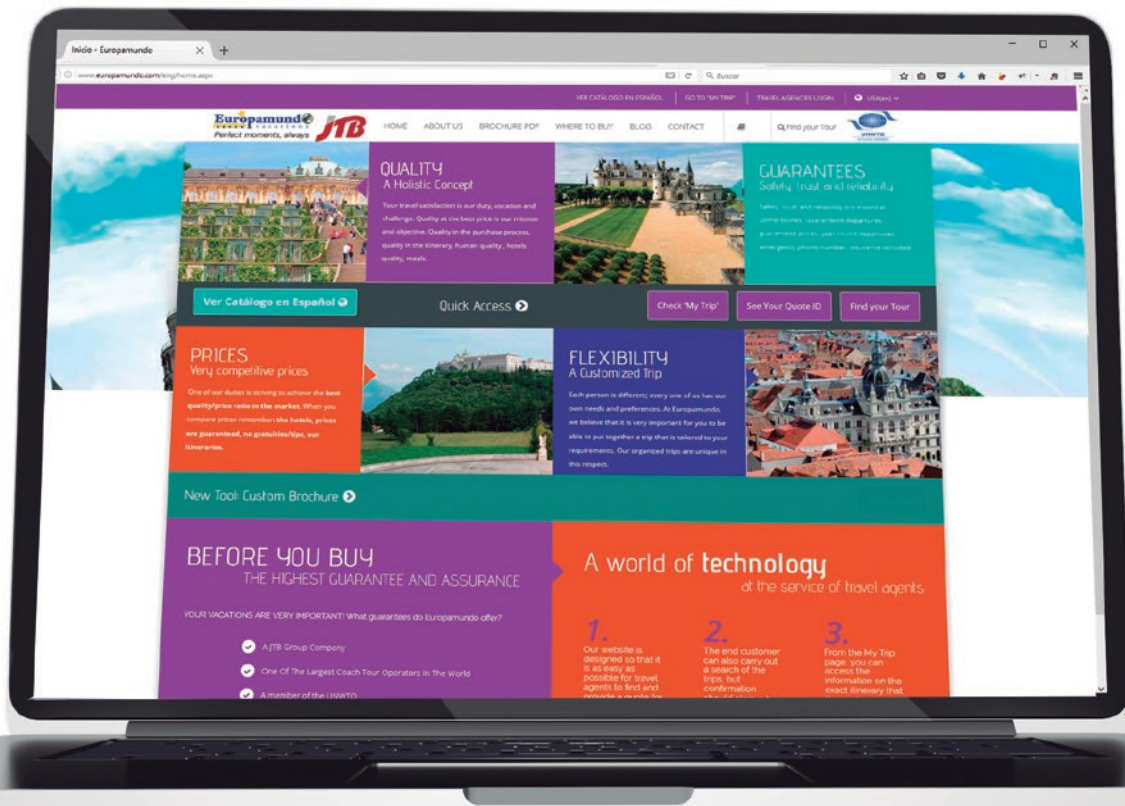




# WELCOME TO OUR WEBSITE!

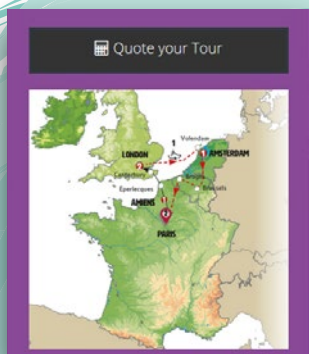
**WWW.EUROPAMUNDO.COM**

- Use our **MAGIC BOX**: easy and user- friendly searching system.
- Check out our **VISUALIZED ITINERARIES**; you can know day by day your future trip through our video and photo gallery.



The Europamundo website provides you with the best information available on the market at the time of buying an overland trip.

## QUOTE YOUR TOUR:



### Estimate your Tour

To calculate the price of the trip, we will now ask you for the necessary details, such as the required departure date, itinerary or certain operational aspects of the trip.

#### 1. Select the departure date

Departure	Weekdays	Vacations
Day 07 - Saturday	Peak	20
Day 14 - Saturday	Peak	25
Day 21 - Saturday	Peak	20
Day 28 - Saturday	Peak	20

Please enter the required departure date (format: dd/mm/yyyy). Prices are subject to confirmation of room rates.

#### 2. Passengers and Room Selection

Single ☐ Shared ☐ Double ☐ Triple ☐ Please select the type and number of rooms that you want for your tour.

Price(\*):

Rooms:

(\*) price per passenger

#### 3. Passengers Data

Please write the age of any minors in the party, and say whether they belong to the club or whether they need a meal supplement.

#### 4. Option for customising your trip itinerary

Do you want to purchase the trip as it is described in the catalogue or use our Flexible tools?

☒ BOOKURE Tour ☐ FLEXIBLE Tour

All the Europamundo Flexible Options are available online. Our routes are planned in the most appropriate way to allow you to enjoy your holiday, but you can select the part that interests you most.

#### 5. Complete your trip with any of our options

Do you want to add more hotel nights to the start of your trip?

Your trip includes a transfer on arrival.

Do you require a transfer on departure?

Do you want to add more hotel nights to the end of your trip?

#### 6. Estimate your tour

☐ Yes, I wish a Quote Identifier. I have read and accept the Europamundo Privacy Policy.

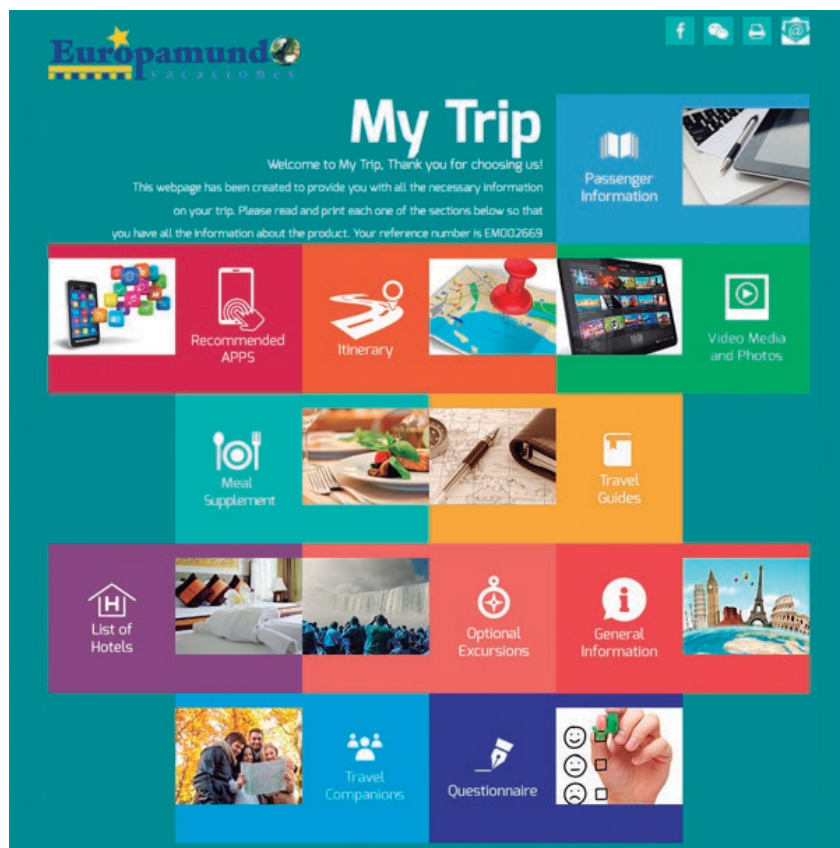
- in 6 steps you can go through every single detail of the chosen tour, even the price!
- Free access, you do not need a password.
- Once you have the quotation, an email is sent to the travel agency; the final booking has to be done by them, as simple as that!



# MY TRIP

From the **My Trip** page, you can access the information on the exact itinerary that the customer bought, such as:

**Print vouchers, Check the hotels confirmed for the booking, Photographs of the itinerary  
Detailed itinerary of the trip**



ALSO ACCESESIBLE  
FROM OUR APP



Europamundo Vacations Official Application

And since quality is important for us, it is possible to fill in the quality questionnaire via the **My Trip** page.

## WE ARE SOCI@L, FOLLOW US ON:



Follow us on **Facebook** and share pictures and comments about your experience travelling with Europamundo.  
<https://www.facebook.com/EuropamundoVacations/>



And if you want to share your passion and your artistic touch through **photography**, follow us on Instagram.  
<https://www.instagram.com/europamundoin/>



Would you like to see **videos** posted by our travelers showing the places we visit? Then you have to get into our Youtube channel  
[https://www.youtube.com/channel/UCQDH5juqW3\\_ksEsvkd4qXvQ](https://www.youtube.com/channel/UCQDH5juqW3_ksEsvkd4qXvQ)



If you want updated and **latest news** about Europamundo, then follow us on Twitter!  
<https://twitter.com/EuropamundoIN>



To admire the best **pictures taken by our travelers**, visit our Pinterest page.  
<https://in.pinterest.com/europamundoin/>



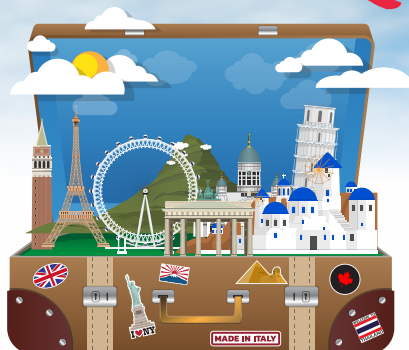
And if you want to share your passion and your artistic touch through **photography**, follow us on Instagram.  
<https://www.instagram.com/europamundoin/>

- Enter into our Facebook and meet - BEFORE starting your circuit - the other passengers through our TRAVEL COMPANIONS tool, an excellent platform that will help you to be in contact with the people who will travel with you.





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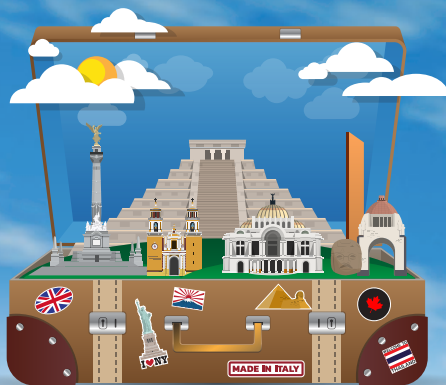
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